

## How do you apply?

### Online Portal: (For Older Persons)

Apply for or renew a pass online using the portal, instructions can be found at:  
[www.lincolnshiretravelpass.com](http://www.lincolnshiretravelpass.com)

### By Email: (For Disabled Persons)

Download the application form from:  
[www.lincolnshire.gov.uk/concessionaryfares](http://www.lincolnshire.gov.uk/concessionaryfares)  
then email your completed application with necessary supporting information and passport sized image to:  
[Concessionaryfares@lincolnshire.gov.uk](mailto:Concessionaryfares@lincolnshire.gov.uk)

### By Post: (For all applicants)

Application forms can be obtained from libraries, council offices, requested by phone on 0345 456 4474, or downloaded from:  
[www.lincolnshire.gov.uk/concessionaryfares](http://www.lincolnshire.gov.uk/concessionaryfares)  
Return the completed application with your supporting information and one recent passport sized photo with your full name & date of birth on the reverse.

### In Person: (For all applicants)

Face to Face appointments must be pre-booked. Please call 0345 456 4474 for more information. Please bring all supporting information to prove your eligibility and a passport sized photo.

### If you change address

If you move to another address in Lincolnshire you should inform us and you will be advised what actions to take regarding your pass. If you move outside of Lincolnshire you should inform us and return your pass. You will then need to apply for a new pass with the relevant County or Unitary Authority covering your new address.

## If your pass is due to expire

If your pass has expired or is due to expire (in the next 4 months), you can renew your bus pass by one of the methods available. Details of how to apply can be found in the How do you apply? section.

## If you lose or damage your bus pass

A replacement pass will cost you £10 unless your pass has been stolen and you provide a valid crime number. Payment can be made by cheque/ postal order payable to Lincolnshire County Council or online: [www.lincolnshire.gov.uk/concessionaryfares](http://www.lincolnshire.gov.uk/concessionaryfares)

For more information visit:

[www.lincolnshire.gov.uk/concessionaryfares](http://www.lincolnshire.gov.uk/concessionaryfares)

or telephone:

**0345 456 4474 (Open 9.30am-5.30pm Monday-Friday & 10am-3pm Saturday)**

or write to:

Concessionary Fares Team  
PO Box 1305  
LINCOLN  
LN5 5RT

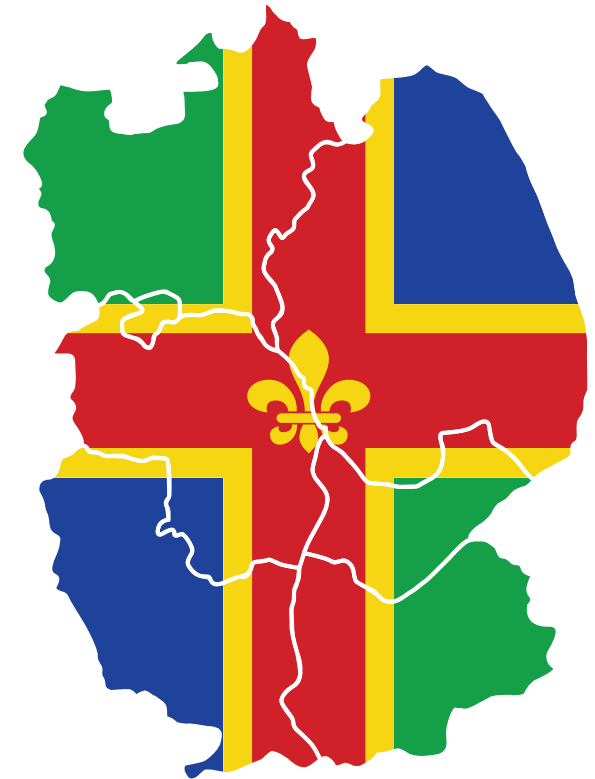
Email: [Concessionaryfares@lincolnshire.gov.uk](mailto:Concessionaryfares@lincolnshire.gov.uk)

For more information on the Lincolnshire bus network including timetables and route information, please visit: [www.lincsbus.info](http://www.lincsbus.info)

This publication can be made available on request in alternative formats and languages. Please telephone 0345 456 4474 for details.

# Concessionary Bus Travel

In Lincolnshire



Lincolnshire  
COUNTY COUNCIL  
*Working for a better future*

June 2019

## Eligible older and disabled people are entitled to free off-peak travel on local buses anywhere in England.

### Scheme Introduction

The English National Concessionary Travel Scheme allows all eligible older and disabled people to travel free on off-peak scheduled bus services anywhere in England. Off peak hours are between 9.30am and 11pm Monday to Friday and all day on weekends and bank holidays.

Local Authorities are allowed, at their discretion and own cost, to provide additional concessions for the benefit of local residents. Local discretions can be subject to change.

In Lincolnshire, the County Council currently allows Lincolnshire pass holders to travel free of charge on local journeys before 9.30am on weekdays.

### How is the pass used?

If the bus is equipped with a card reader simply place the pass flat and face up on to the reader and tell the driver your destination in the normal way. You should see a green light and hear a beep, this shows that the pass is valid. When the ticket has printed you can remove your card from the reader.

If your bus has not been fitted with an automatic reader, your pass must be shown to the driver at the beginning of the journey and the destination given.

If you have a problem using your pass on the bus or any other issues regarding the scheme please contact the Concessionary Fares Team on 0345 456 4474 (Open 9.30am-5.30pm Mon-Fri & 10am-3pm Saturdays)

Email: [Concessionaryfares@lincolnshire.gov.uk](mailto:Concessionaryfares@lincolnshire.gov.uk)  
Lincolnshire County Council may seek to take legal remedy for anyone fraudulently using a Lincolnshire Concessionary pass.

### Who is eligible for a Lincolnshire bus pass?

Permanent residents of Lincolnshire who meet specified criteria relating to either age or disability.

Age Criteria: The qualifying age for older men and women is gradually being increased to come in line with state pension age changes. The table below shows when you will qualify according to your date of birth.

Date of Birth	Date of Eligibility
06/01/54 – or before	Already eligible
06/02/54 – 05/03/54	06/07/2019
06/03/54 – 05/04/54	06/09/2019
06/04/54 – 05/05/54	06/11/2019
06/05/54 – 05/06/54	06/01/2020
06/06/54 – 05/07/54	06/03/2020
06/07/54 – 05/08/54	06/05/2020
06/08/54 – 05/09/54	06/07/2020
06/09/54 – 05/10/54	06/09/2020
06/10/54 onwards	66 <sup>th</sup> birthday

Please note that dates may change if the pension age rises. Source: [www.gov.uk/state-pension-age](http://www.gov.uk/state-pension-age).

### Is your concessionary card valid for travel?

Lincolnshire County Council have introduced measures to prevent fraudulent travel.

- Does your card have a valid date?
- Is your photo still clear?
- Have you reported your pass lost or stolen?
- A pass is only valid for use by the named cardholder.

If you have reported your pass as lost or stolen, that pass will be blocked. If you receive your new pass and then find the original one, please destroy it as it will no longer be valid for travel.

**Disability Criteria:** The government has determined the criteria for eligibility on grounds of disability. Broadly speaking, you are eligible if you:

- Are registered blind or partially sighted
- Are registered profoundly or severely deaf
- Are without speech
- Have a disability, or have suffered an injury, which has substantial and long term adverse effect on your ability to walk
- Are without arms, or have long term loss of use of both arms
- Have a learning disability causing significant impairment of intelligence or social functioning
- Are refused or would be refused a driving licence on medical grounds under Section 92 of the Road Traffic Act 1988 (except on the grounds of persistent misuse of drugs or alcohol).

### What services are not covered?

You can use your bus pass on all local bus services in England but not on the following types of non-standard service:

- Services where most seats can be reserved (e.g. National Express or other long distance services)
- Rail replacement services
- Park & Ride services
- Coach Excursions & Tours
- Taxi & Private Hire cars
- Trains
- Certain seasonal services
- Community Transport Schemes

Remember your pass will not be valid in other countries including Scotland & Wales and you will probably not be entitled to any local (discretionary) travel arrangements except those within your home area.