

CallConnect

Your guide to CallConnect bus services

Bourne, Stamford & Peterborough Area



What is CallConnect?

CallConnect is an on demand bus service. Since 2001 our buses have been serving hamlets, villages and market towns throughout Lincolnshire. We offer passengers of all ages the flexibility to connect to their local communities, services and other transport options.

Our 'book a bus' service works on passenger journey requests that then form a schedule. This gives you the flexibility to be able to travel when it suits you the most.

In addition to our bookable service, we also offer a range of traditional timetabled services, these are available at lincsbus.info

Book your journey

Register: Before you book your journey you'll need to register your details. It's quick and free. Just get in touch, give your details and you'll be issued with your registration number.

Booking: Your journey can be booked by phone or online, from 1 hour's notice or up to 7 days in advance (subject to availability). We will confirm your journey time* and if the exact times you requested are not available, we'll suggest the nearest alternative.

Travel: Simply turn up at your requested pick up point, pay your fare or show your concessionary bus pass and enjoy the journey! A little reminder: Help keep our buses running to schedule, be at your pick up point a few minutes before your booked time.

Travelling further?

To keep you connected to the wider transport network let the booking centre know if you have a bus or rail connection to make when you travel on CallConnect – it's important to us that we help you get to where you want to be.

To find out about all bus services available in Lincolnshire, go to lincsbus.info or traveline.info for timetables and bus routes.

Lincs Bus
Home to CallConnect

Rutland
County Council

PETERBOROUGH
CITY COUNCIL

Lincolnshire
COUNTY COUNCIL
Working for a better future

Funded by Lincolnshire County Council in partnership with Rutland County Council & Peterborough City Council

What are the fares?

Fares vary according to distance and are calculated on a zonal basis. Ticket prices are available on request.

- Check popular journey fares at lincsbus.info/callconnect
- Children aged 5-15 pay half the adult fare
- Under 5's travel FREE with an accompanying adult
- You can use your concessionary bus pass on CallConnect
- Ask your driver how to save money with our saver tickets

We're here to help

For more information about CallConnect services in your area, to register and to make a booking:

 **0345 263 8153**

 **www.lincsbus.info**

CallConnect operates 6 days a week:

Monday to Friday
7am - 7pm

Saturday
7.30am - 6.30pm

All journeys are subject to availability. Some routes and times are very busy and we advise passengers to give as much booking notice as possible.

*Our flexible buses can arrive up to 10 minutes after your booked time

How to contact us



Call our booking centre

0345 263 8153

We are open for cancellations, same day bookings and operational information:

Monday to Friday: 7am - 7pm

Saturday: 8am - 6pm

Our main booking centre is open:

Monday to Friday: 8am - 6pm

Saturday: 8.30am - 5pm



Book online, email or live webchat at

www.lincsbus.info



Transport Services Group
Lincolnshire County Council
Crown House, Grantham Street
Lincoln, LN2 1BD

Follow us for updates
& service information



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CallConnect in Bourne

You can travel into Bourne and surrounding locations with our Bourne service.

Our vehicles are fully accessible and a tail lift is available to accommodate mobility aids.

Bourne CallConnect has a large operating area from Billingborough to Market Deeping.

As well as journeys from rural areas, the service can also be used for local journeys within Bourne if a timetabled service is not available for your journey.

- Connect to Delaine Buses services at Bourne & Market Deeping
- Town journeys available to book within Bourne
- See map for places of interest



CallConnect in Stamford

Our Stamford service has a large operating area from Cottesmore to the outskirts of Peterborough and includes Rutland Water.

In addition to our bookable bus services, we also operate

some timetabled services*: Service 4 Grantham to Stamford and Service 9 Stamford to Oakham (which complements the Centrebus service 9 timetable).

- Make bus and rail connections at Stamford
- Timetabled services available to Grantham and Oakham
- Journeys to Peterborough Hospitals available
- See map for places of interest

CallConnect in Peterborough

Our Peterborough service has a large operating area stretching from Greatford in Lincolnshire to Fotheringhay in Northamptonshire and serves both Stamford and Peterborough.

In addition to our bookable bus services, we also operate

some timetabled services*: Service 4 Grantham to Stamford, Service 9 Stamford to Oakham (in conjunction with Centrebus) and Service 48 Wittering – Peterborough.

Local journeys within Peterborough itself are not permitted.

- Make bus and rail connections at Stamford and Peterborough including LNER services to Kings Cross
- Journeys to Peterborough Hospitals available
- See map for places of interest



Lincs Bus

For public transport information, visit our dedicated website

www.lincsbus.info

- Timetables & Routes
 - Journey Planner
 - Web chat
 - News & Updates
 - CallConnect Bus Service
- *including timetabled bus service information & downloads

